From: Williams, Edwina (VDSS) <edwina.williams@dss.virginia.gov>
Sent: Wednesday, March 26, 2025 3:53 PM
To: DSS_LICENSING@LISTSERV.COV.VIRGINIA.GOV <DSS_LICENSING@LISTSERV.COV.VIRGINIA.GOV>
Subject: Oxygen Concentrator Recall Memo

The attached file is being sent to assisted living facilities and adult day centers from the Virginia Department of Social Services Email Distribution Service.

Please do not reply to this email.

VIRGINIA DEPARTMENT OF SOCIAL SERVICES
People Helping People

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COMMONWEALTH of VIRGINIA

DEPARTMENT OF SOCIAL SERVICES

DATE: March 26, 2025

TO: Assisted Living Facilities
Adult Day Centers

FROM: Tara Ragland, Director, Division of Licensing Programs

SUBJECT: Oxygen Concentrator Recall for Spontaneous Fire

The Division of Licensing Programs is sharing information on a Medical Device Recall for your awareness and follow-up as appropriate. A QR code to the US Food & Drug Administration (FDA) notice is provided below.

According to the FDA notice: "Oxygen Concentrator Recall: JIANGSU JUMAO X-CARE MEDICAL EQUIPMENT CO LTD Removes JMC5A Ni/TruAire-5 Oxygen Concentrator due to the devices spontaneously catching fire. This recall involves removing devices from where they are used or sold. The FDA has identified this recall as the most serious type. This device may cause serious injury or death if you continue to use it."

Please check all oxygen concentrators and follow outlined steps if recalled devices are identified in your facility. The manufacturer's recall letter can be viewed here.

Thank you for your attention to this important matter.